Barkeep – Scanning Tips

Scanning with the built-in camera on your iPhone, iPod Touch or iPad.

Here are some tips on how to effectively use the scanning feature:

- **Lighting** – Using the camera to scan doesn't work well in low-light conditions. So make sure that you have good, even lighting.

- **Avoid Glare** – If your lighting is causing a glare on the bottle, it can wash out part of the barcode making it difficult / impossible to scan.

- **Keep the Bottle Still** – We personally have trouble holding *both* the bottle and **iPhone** or **iPad** still at the same time. It will be easier to place the bottle on the counter and hold the camera up to the bottle. This works better than trying to hold both at the same time.

- **Center the Barcode –** The scanning works best when the barcode is centered in the viewing area on the scan Items screen.

- **Hold the Camera Parallel to the Bottle** – The camera should be parallel to the bottle. If the camera is tilted at an angle, it skews the barcode and can make it difficult for BarkeepApp to recognize.

- **"Zoom-in" Slowly** – If holding the camera still isn't scanning the barcode, then start out with the barcode filling the viewing area at about 50% size. Then slowly move the camera towards the bottle so that the barcode increases to 70-80% will help.

- **Some Barcodes Don't Scan** – Occasionally some barcodes just don't scan.   It may be because the barcode is extremely long and narrow and curves around the bottle too much - the barcode recognition package that is integrated into BarkeepApp might be unable to recognize it.

- **Camera Settings** – The very first time you use your **iOS** Device's built-in camera, you will be prompted with a pop-up message that asks: "Barkeep" Would Like to Access the Camera. You simply need to press OK. The **Support Section** at barkeepapp.com has detailed instructions for **iOS** Device camera settings with BarkeepApp.

Optional Scanners
You have the option to purchase a **Linea Pro** or **Infinea Tab** laser scanners.
Note: Only scanners purchased from barkeepapp.com are certified to work with BarkeepApp. Other models may not work with BarkeepApp and are not supported by Barkeep. We are not able to provide assistance with or answer questions about scales purchased elsewhere.

See our guide to **Optional Equipment** and **Linea Pro Troubleshooting** information in Support Section at barkeepapp.com

For additional information please refer to the **Barkeep User Guide**.