



BarkeepOnline – Troubleshooting – Blocked by a Firewall

How do I connect to BarkeepOnline through a Firewall?

If you are having trouble connecting to BarkeepOnline from your **iOS** Device or a web browser, the problem is most likely that you have a firewall that is blocking the connection to BarkeepOnline.

BarkeepOnline requires you to open the following ports:

- Port 8080: Port 8080 must be open for UDP and HTTP traffic.
- Port 7001: Port 7001 must be open for UDP and HTTP traffic.

Also, if you have an HTTP proxy server, you may need to add www.barkeepapp.com as an allowable targeted service.

If you are still having trouble connecting after taking these steps, please contact Barkeep support for assistance.